



BioMed Behavioral Health Services Accessibility Plan FY 2024-25

BioMed Behavioral Health Services is committed to upholding the accessibility standards as laid out in the Standard Operating Manual.

All staff are entrusted to ensure that when situations arise where a barrier to accessibility arises to provide timely resolution whenever possible. When resolution is not apparent, staff are charged with reporting these issues to the appropriate leader to analyze the situation for further exploration of potential solutions. Any unresolvable issues should be escalated to the Executive Director for documentation & Executive Board of Director review of trends and future intervention planning.

Patient Related:

<u>Area of Concern</u>	<u>Responsible Leader & Executive Leadership Advisor</u>
Physical Plant	Facility Manager/Executive Director
Environment	Clinical Supervisor/Clinical Director
Attitudes	Clinical Supervisor/Clinical Director
Finance	Clinical Supervisor/Clinical Director
Employment	Clinical Supervisor/Clinical Director
Communication	Clinical Supervisor/Clinical Director
Technology	Clinical Supervisor/Clinical Director
Community Integration	Clinical Supervisor/Clinical Director
Any other barrier	Clinical Supervisor/Clinical Director

Patient Related:

<u>Area of Concern</u>	<u>Responsible Leader & Executive Leadership Advisor</u>
Physical Plant	Facility Manager/Executive Director
Environment	Human Resources/Executive Director
Attitudes	Clinical Supervisor/Clinical Director
Finance	Direct Supervisor/Applicable Director
Employment	Human Resources/Executive Director
Communication	Direct Supervisor/Applicable Director
Technology	Human Resources/Executive Director
Community Integration	Direct Supervisor/Applicable Director
Any other barrier	Direct Supervisor/Applicable Director

Stakeholder Related:

<u>Area of Concern</u>	<u>Responsible Leader & Executive Leadership Advisor</u>
All	Any point of contact/Department Chain of Command

No current unresolved barriers reported.